

STANDARD INTERPRETATION No. 13-016

Disentitlement for iGaming Lottery Ticket Group Purchase

Relevant Standard(s):	2.6, 3.2
Application:	iGaming
Issue:	
Is a self-excluded individual entitled to his/her portion of the winnings of a group ticket that is purchased through the iGaming site (where someone other than the self-excluded individual purchased the lottery ticket)?	
Response:	
Self-excluded individuals are entitled to their portion of the winnings of a group lottery ticket purchased through the iGaming site, provided that the lottery ticket is purchased by an individual other than the self-excluded individual.	
Relevant Standard Excerpt(s):	
2.6 OLG shall provide a common voluntary self-exclusion program.	
Requirements – At a minimum:	
<ol style="list-style-type: none"> 1. At the time of signing up for self-exclusion, individuals shall have the option to be excluded from any or all gaming sectors (e.g. Casino, cGaming). 2. Despite requirement 1, if a player self-excludes from a Casino, the player is not eligible to gamble on OLG's iGaming site for the duration of the self-exclusion period. 3. Individuals shall have the option to sign up for the self-exclusion program at gaming sites or at an off-site location. 4. Self-exclusions shall have a term of at least six months. 5. Operators shall take active steps to identify, and if required, remove self-excluded persons when they are found to be in breach of their self-exclusion agreement. 	
<i>Guidance: OLG's self-exclusion program may be executed in each of the gaming sectors using different processes and technologies to reflect the distinct operational circumstances of that sector, however, the long term expectation is that OLG will be able to identify, track and prohibit access to self-excluded persons in and between the various gaming sectors.</i>	
3.2 Only eligible individuals are permitted to play a lottery scheme.	
Requirements – At a minimum:	
<ol style="list-style-type: none"> 1. The following individuals shall not be permitted to play lottery schemes: <ol style="list-style-type: none"> a. An individual under 19 years of age where the gaming site is a Casino b. An individual under 19 years of age where the gaming site is an iGaming site, except where the individual is at least 18 years of age and is accessing the gaming site solely for the purpose of purchasing a lottery ticket; c. An individual under 18 years of age where the gaming site is a cGaming site; d. Individuals who appear to be intoxicated if the site is a physical premises; 	

- e. Every individual who advises the Operator or OLG that the individual is participating in a self-exclusion process established by OLG that applies to the site;
 - f. An individual who is known by the Operator to have been restricted from accessing the gaming site or playing a lottery scheme as a condition of a court order;
 - g. Individuals who the Operator or OLG have reason to believe have been excluded from the site under subsection 3.6(1) of the GCA;
 - h. Officers, members of the board of directors or partners of the Operator;
 - i. Registered gaming assistants of an Operator or OLG employed at any gaming site operated by the Operator or OLG;
 - j. Executives or staff of a trade union who represent or negotiate on behalf of employees employed at the site;
 - k. Employees of registered suppliers who maintain or repair gaming equipment at the site;
 - l. Members or employees of the AGCO;
 - m. Officers, members of the board of directors, or employees of OLG, unless they are within the description set out in subsection 22(6) of Ontario Regulation 78/12 (ie. they are registered as category 2 gaming assistants or otherwise not required to be registered by the AGCO).
2. Individuals described in paragraphs 1. a. to c. and e. to m. shall not be permitted to win prizes in accordance with the policy on prize payment.

Note: *This Standard does not preclude the AGCO from participating in games for regulatory assurance purposes.*

This interpretation is provided for informational purposes only and does not constitute legal advice. The interpretation relates to a specific set of circumstances and the standards, laws and regulations in force at the time the interpretation was issued; however, it is not an exhaustive or definitive interpretation of the standard(s) referenced herein.

The AGCO has established the Standards Interpretation Protocol, which acts as a single point of contact for inquiries from the gaming industry related to the interpretation of the Standards. For more information, please contact the AGCO's Customer Service Department at 416 326-8700 (in the GTA) or 1 800 522-2876 (toll free in Ontario).