

## STANDARD INTERPRETATION No. 14-032

### Definition of Player Personal Information

<b>Relevant Standard(s):</b>	<b>1.37</b>
<b>Application:</b>	<b>All Sectors</b>
<b>Issue:</b>	
What is the AGCO definition of “player personal information”?	
<b>Response:</b>	
Please refer to the <i>Freedom of Information and Protection of Privacy Act</i> definition of personal information to determine what would fall under “player personal information”. We also note that any gaming history or transaction information linked to an individual (such as through an iGaming account) would be considered personal information, even if it is not explicitly referred to in the Act.	
<b>Relevant Standard Excerpt(s):</b>	
<b>1.37 All player information shall be stored and maintained within Ontario.</b>	
<b>Requirements – At a minimum:</b>	
<ol style="list-style-type: none"> <li>1. Data protection requirements for player personal information shall meet those set out in the <i>Freedom of Information and Protection of Privacy Act</i>.</li> <li>2. Any movement of player personal information outside of Ontario shall only occur with player consent.</li> <li>3. Player information shall only be used for OLG’s business unless there is prior approval from OLG.</li> </ol>	
<b>(Registrar’s Standards for Gaming, December 2014)</b>	

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*The AGCO has established the Standards Interpretation Protocol, which acts as a single point of contact for inquiries from the gaming industry related to the interpretation of the Standards. For more information, please contact the AGCO’s Customer Service Department at 416 326-8700 (in the GTA) or 1 800 522-2876 (toll free in Ontario).*