

ATTENTION HORSEPERSONS



Ontario

AGCO

Alcohol and Gaming
Commission of Ontario

The process to renew your AGCO licence has changed!

You are required to renew your licence online through the iAGCO portal at www.agco.ca/iAGCO.

Be sure to renew your licence online **well before your birthday/expiry** date to ensure your licence is renewed before your next race date.

LICENCE RENEWALS



Your individual licence **expires on your birthday**



You will need an **Access Code** to create an iAGCO account before you go online to renew your licence



You will receive your Access Code in your renewal letter 60 days before your licence is set to expire



You can also get an Access Code from an AGCO Licensing Agent at any open racetrack or by calling AGCO Customer Service



To create your iAGCO account, go into the iAGCO portal and use the Access Code to link to your existing information already on file with the AGCO

NEW PROCESSES

New Licences and Claiming Certificates

New licences and Claiming Certificates are not issued same day, they are now issued after standard checks are conducted. Please allow enough time for this process to be completed before you need to race or claim.

Adding or Removing Horses from the EIPH Program

You will need an iAGCO account to make a Regulatory Submission to add or remove a horse from the EIPH Program. Use your Access Code to create your iAGCO account at www.agco.ca/iAGCO, then click on the Regulatory Submissions and Notification link on the iAGCO Main Menu

NEED HELP?



AGCO Customer Service

Monday to Friday
8:30 a.m. to 5:00 p.m.
(Eastern Standard Time)
General telephone: 416-326-8700
Toll free in Ontario: 1-800-522-2876



AGCO Website

For more information including HowTo videos, visit the Helpful Resources section of the iAGCO Information page at www.agco.ca/iagco-information