

Lottery Line

Alcohol and Gaming Commission of Ontario
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This Issue

- Renew your lottery ticket seller registration before it expires
- Do not sell lottery tickets to minors
- Validating lottery tickets
- New Director of Inspections

Renew your lottery registration before it expires

We remind lottery ticket sellers to ensure they renew their registration before the expiry date. Registrants are responsible for making sure that the registration does not expire. If a registration expires, you cannot sell OLG lottery products or BOTs on behalf of a charity. In the case of OLG lottery products, the AGCO will advise the OLG and the lottery terminal will be immediately turned off until the registration is renewed. The AGCO will send out a notice or renewal application form (Registration as a Seller Form 6179E) 60 days prior to the expiry date. This form must be completed and

returned to the AGCO before the expiry date. There is no fee for this renewal.

However, the onus is still on the lottery ticket seller to ensure that their registration as a seller under the *Gaming Control Act, 1992* remains current and is renewed. Please also ensure that any individuals who are not the owner of the business that are carrying out responsibilities of a lottery retailer manager and have been given authority to act on behalf of the owner / operator are registered as a Category 1 Gaming Assistant ■

Do not sell lottery tickets to persons under the age of eighteen

In Ontario, purchasers of lottery tickets must be eighteen years of age or older. Lottery ticket sellers who sell lottery products to underage persons are subject to a fine of up to \$15,000 upon conviction and also subject to possible suspension and/or revocation of their registration.

If there is any doubt as to the person's age, lottery ticket sellers should ask for an acceptable form of identification. Valid identification must be current, government-issued

and include a photo of the person and the birth date.

Some acceptable forms of photo identification include:

- Valid Ontario Driver's Licence with a photo of the person to whom the licence is issued
- A Canadian Passport
- A Canadian Citizenship Card
- A Canadian Armed Forces Identification Card
- Photo Card issued under the *Photo Card Act* ■

Canadian Passport



Cover



Inside

Ontario Driver's Licence with a Photo



Front Face



Reverse Face

Canadian Citizenship Card with a Photo

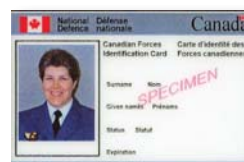


Front Face



Reverse Face

Canadian Armed Forces Identification Card



Front Face



Reverse Face

Permanent Resident Card (Canadian)



Front Face



Front Face with Age Banner

Procedure for lottery ticket sellers when validating lottery tickets

When a lottery ticket holder (customer) presents a lottery ticket for validation, a lottery ticket seller must use the following procedures:

- Check whether tickets are signed before validating.
- If tickets are not signed, ask the customer to sign them.
- Lottery ticket sellers cannot validate tickets that are not signed by the ticket holder.
- Tear through the bar code all paid-out tickets, and return all validated tickets, winners and non-winners, to customers along with the corresponding validation slips.
- Keep clutter away from the lottery terminal or instant ticket device and the printer.
- Ensure the lottery terminal customer display screen is readily visible to the customer at all times.
- Ticket purchasers must be eighteen years of age or older. Check ID for persons that appear to be under the age of twenty-five ■



New Director of AGCO Inspection and Investigation Branch appointed



Inspector Dave Taylor, a 28 year member of the Ontario Provincial Police (OPP) has been appointed the new Director of the AGCO's Inspection and Investigation Branch.

Insp. Taylor began his police career as a cadet with York Regional Police Service,

moving to the OPP in 1987 and served in Millbrook and Kanata detachments. In 1996 he was transferred to the OPP Intelligence Section and in 2000 was promoted to Sgt. in the Organized Crime Enforcement Bureau. During his tenure in this position he gained extensive experience investigating illegal gambling and technological crime. In 2010 Insp. Taylor was transferred to the Investigation and Enforcement Bureau, AGCO and promoted to S/Sgt to oversee investigations. On May 11, 2015, he was confirmed at the rank of Inspector and assigned as the Director of the Ontario Provincial Police - Inspection and Investigation Branch, Investigation and Enforcement Bureau, AGCO.

Regional presence

The Inspection and Investigation Branch of the AGCO is made up of AGCO Inspectors, Ontario Provincial Police (OPP) officers and administrative support staff. With head office in Toronto, the Branch has a regional presence in ten major

locations throughout the province. The Branch is responsible for conducting lottery, charitable gaming and iGaming investigations; and, as well, works in partnership with local community law enforcement and regulatory agencies to ensure compliance with Ontario's liquor laws.

Registration and regulation

The AGCO has the responsibility for the registration and regulation of lottery ticket sellers and lottery equipment manufacturers. There are about 10, 000 lottery ticket sellers currently registered.

In the 2014/15 fiscal year, the AGCO conducted 11, 389 lottery compliance inspections at registered lottery retailer locations. During the same period, the OPP completed 273 lottery-related investigations comprised of 37 insider wins over \$10, 000, 32 suspicious wins and 182 various complaints about possible unlawful activity including fraud and theft.

An "insider" win occurs where an insider claims a lottery prize. Insiders may be classified, for example, as a person registered as a lottery ticket seller. A lottery ticket seller is not allowed to claim a prize from a lottery ticket purchased or redeemed at their own retail location. AGCO and OLG employees are not permitted to purchase or redeem OLG lottery products.

All insider wins are subject to review. For a full definition of an insider win, please refer to the OLG website at www.olg.ca/about/media/insider_definition.jsp ■

Contact Us

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Other Languages

Pour lire la version française de ce bulletin, veuillez consulter le site Web de la CAJO à http://www.agco.on.ca/pdfs/fr/lottery_line/LotLine_Aug2015.pdf

본 문서의 한국어 버전이 필요한 분들은 아래에 적힌 AGCO 웹사이트 링크를 확인하세요. http://www.agco.on.ca/pdfs/kn/lottery_line/LotLine_Aug2015.pdf



AGCO's website has lots of information.
Please visit us at www.agco.on.ca

