

Alcohol and Gaming Commission of Ontario  
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## Lottery Sellers: Understand your obligations regarding the lawful sale of cannabidiol (CBD) oil

It is important that you understand your responsibilities as a lottery Seller regarding the lawful sale of cannabidiol (CBD) oil and other cannabis-based products in Ontario.

### DID YOU KNOW?

Lottery Sellers who choose to offer cannabis-based products for sale, such as CBD oil, are doing so illegally.

### COMPLIANCE REQUIREMENTS

If you are a lottery Seller who is currently selling CBD oil or other cannabis-based products in your store, you are required to immediately cease the sale of these products and remove these products from your premises.

Selling illegal products can put your Seller registration in jeopardy. Make sure you understand your obligations.

A lottery Seller may sell cannabis accessories, such as pipes and rolling papers, but must comply with federal advertising requirements. To understand your obligations, visit

<https://www.canada.ca/en/services/health/campaigns/cannabis/industry.html>.

As a registered lottery Seller, you are responsible for complying with the requirements of the *Gaming Control Act, 1992* and its regulation, and other standards and requirements established by the Registrar.

The AGCO requires all registered lottery Sellers to be in compliance with the law.

### UNDERSTAND THE LAW

CBD oil is made from the cannabis plant (including the hemp variety) and is captured under the definition of cannabis in the federal *Cannabis Act*, as well as in Ontario's *Cannabis Control Act*, and the *Cannabis Licence Act, 2018*.

Only AGCO licensed cannabis retail operators may sell recreational cannabis at their authorized retail stores and they must purchase this product through the Ontario Cannabis Store.

The Ontario Cannabis Store is the only legal online store for the purchase and sale of recreational cannabis in Ontario.

Consumers may only legally buy cannabis products for medical use through a Health Canada licensed seller.

### AGCO'S RISK-BASED COMPLIANCE MODEL

The AGCO:

- regulates Ontario's lottery sector in accordance with the principles of honesty and integrity and in the public interest
- conducts compliance activities to ensure compliance with the law and in support of public safety

AGCO Compliance Officials (previously known as AGCO Inspectors) will:

- continue to conduct inspections of lottery retail store locations to confirm compliance with applicable laws, regulations, conditions and Registrar's Standards
- provide you with information about your obligations and responsibilities as a registered Seller



### FOR MORE INFORMATION

Visit [www.agco.ca](http://www.agco.ca), submit your questions online at [www.agco.ca/iAGCO](http://www.agco.ca/iAGCO), or call our Customer Service Department Monday to Friday from 8:30 a.m. to 5:00 p.m. at 416-326-8700 or toll free 1-800-522-2876.

# iAGCO online services a success for Ontario lottery Sellers!

November 19, 2018 marked the successful launch of 100% online services for Ontario lottery Sellers. All AGCO-related transactions can now only be conducted online.

The iAGCO online portal, available at [www.agco.ca/iagco](http://www.agco.ca/iagco), provides a quicker, easier, more convenient way to apply for, renew and make changes to your Seller registration anytime from anywhere.

Lottery Retailer Managers (Category 1 Gaming Assistants) must also use iAGCO to apply for, renew and make changes to their registration.

There has been significant online adoption, with over 840 Seller-related applications completed through iAGCO since the launch, as seen below:

## Seller registration applications completed through iAGCO



Thank you to all of our registrants and stakeholders for helping make this launch a great success!

## Tips for completing your application online

Here are some tips for completing a new or renewal Seller application in iAGCO.

1. On the **New Application - Gaming Registration** screen, you must select "Seller" as the application type. Do not select "Gaming-Related Supplier - Lottery".
2. On the **Disclosure of Associated Individuals and Entities** screen, you must add any principal individuals (e.g., Officers, Directors, Partners) who have signed the OLG Retailer Agreement on behalf of the applicant entity. The individuals must also complete a Disclosure Request (i.e. Personal Disclosure Form). Disclosure Requests must be completed for an individual (not for the corporation) and the address provided must be the individual's home address (not the business address or the premises address). Please make sure that all fields (e.g., Driver's Licence Number, Social Insurance Number) are completed.
3. On the **Documents to Attach** screen, you must upload copies of the OLG Retailer Agreement, Signature of Applicant (either Corporation or Partner, depending on the type of legal entity), and Business Name Registration (Master Business Licence). Note that the business name listed on your Master Business Licence must match the business name provided in your application, on your OLG Retailer Agreement and any signage for your store.

4. On the **Lottery Retailer Managers (Category 1 Gaming Assistants)** screen, you must add any person – whether a manager, family member or other employee – who supervises or manages the sale of OLG products. This does not apply to the associated individuals as noted in #2. When a Lottery Retailer Manager submits a Gaming Assistant application, the Offer of Employment from the Seller must also be submitted.
5. On the **Questions** screen, if you answer "Yes" to any of the questions, you must provide further details and/or attach any supporting documentation on the **Documents to Attach** screen. This includes information regarding any driving convictions or other criminal offences, any previous registrations as a Seller or Gaming Assistant, and any written warning letters, fines and suspensions for any OLG infractions incurred while under this or any other entity.

Any application deficiencies will result in delays in processing your application and the issuance of your registration. If you have any questions or require assistance in completing your application online, please visit the Lottery: Retailers page on the AGCO website at [www.agco.ca](http://www.agco.ca) or contact our Customer Service Department at **416-326-8700** or toll free **1-800-522-2876**.



## AGCO website has lots of information

Please visit us at [www.agco.ca](http://www.agco.ca)



### Contact Us

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### Other Languages

Pour lire la version française de ce bulletin, veuillez consulter le site Web de la CAJO à [www.agco.ca/fr/ressources-utiles-lettres-dinformation](http://www.agco.ca/fr/ressources-utiles-lettres-dinformation)

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