



AGCO

Alcohol and Gaming
Commission of Ontario

Racing Licensing and Submission Reminder

AGCO horse racing licensing applications and renewals have moved online. All AGCO transactions, including adding a horse to the Exercise Induced Pulmonary Haemorrhage (EIPH) program in Ontario, must be completed through the iAGCO online portal at www.agco.ca/iAGCO.

Industry participants are reminded that new and renewal licensing applications and submissions are no longer approved immediately upon application.

Applications should be made in advance of the licence being required to ensure there is adequate time to complete the appropriate due diligence process.

Note

To manage your licence(s) online, you will need a one-time access code to create an iAGCO account that links to your information already on file. If you have not yet set up an iAGCO account, your online access code will be included in the renewal letter mailed to you 60 days before your licence is set to expire. You may also obtain your Access Code by contacting AGCO Customer Service or a Licensing Agent.

Who can I contact if I have questions, require assistance or to obtain my Access Code?

- AGCO Customer Service is available by phone Monday to Friday 8:30 a.m. to 5:00 p.m. at **416-326-8700** or **1-800-522-2876** (toll free in Ontario). You can also submit questions anytime online through the iAGCO online portal at www.agco.ca/iAGCO
- Email a Licensing Agent at racinglicensing@agco.ca
- AGCO Licensing Offices are open on most live race days, or other times as indicated on the AGCO Licensing Office Hours web page at www.agco.ca/agco-licensing-office-hours

Helpful Resources

The *iAGCO Guide for Horse Racing* (found on www.agco.ca) supports new users of iAGCO as they begin using online services for all their AGCO horseracing transactions.

It includes a Helpful Resources section with links to:

- Horse Racing Licence Guide: Individuals and Administrative
- Tip Sheet: How to Renew Your Horse Racing-Related Licences
- Regulatory Submission – EIPH Program – Add or Remove Horse